

Lutheran Care



*Your legacy can change lives
for generations to come*

**LUTHERAN
CARE**

Letter from our Chief Executive Officer, Ian Byrne



Thank you for considering leaving a Gift in your Will to Lutheran Care. Your generosity has the power to make a meaningful and lasting difference for people who are experiencing poverty, disadvantage, and moments of deep uncertainty — people who may feel that hope is out of reach.

At Lutheran Care, hope is at the heart of everything we do. Each day, we are privileged to walk alongside individuals and families, offering practical support, dignity, and compassion. Through this work, we see lives strengthened and communities connected — and we are reminded how deeply meaningful this calling is. Together, we are truly changing lives and building communities.

By choosing to leave a Gift in your Will to Lutheran Care, you become part of a community of like-minded people who believe that everyone deserves care, respect, and the opportunity to live a safe

and fulfilling life — especially in times of crisis.

Your gift is a legacy of hope. It will continue to support people in need across South Australia and the Northern Territory.

A handwritten signature in black ink that reads "I Byrne". The signature is fluid and cursive, with the first letters of the first and last names being capitalized.

Ian Byrne
Chief Executive Officer
Lutheran Care

*Your Gift is a legacy
of hope that will
support people
in need, in South
Australia and the
Northern Territory,
for years to come.*





Who is Lutheran Care?



For more than 50 years, Lutheran Care has walked alongside people during some of the most difficult moments of their lives. We began in 1969, when a small group of Lutheran women came together with a shared belief in compassion and justice. Since then, we have remained deeply committed to supporting individuals, families, and communities across South Australia and the Northern Territory.

Today, that same spirit of care lives on through our people. Around 65% of our workforce are volunteers who generously give their time and hearts, working alongside staff to deliver more than 50 programs and services to those who are vulnerable, isolated, or experiencing crisis. Together, we strive to ensure no one feels forgotten or alone.

As a frontline service provider, we respond to immediate needs while also focusing on prevention, offering wraparound support that helps people rebuild their

lives and look to the future with hope. When people are in crisis, we provide practical help – including emergency relief, homelessness support, domestic and family violence services, and financial counselling.

We also offer longer-term support through counselling, foster care, education programs for children and parents, our op shops, the Aged Care Volunteer Visitors Scheme, Elcies disability services and Better Self Psychology and Speech Pathology. At every step, our aim is to empower people, restore dignity, and support lasting, positive change.

Lutheran Care relies heavily on the generosity of our community, including philanthropic support and Gifts in Wills, to meet the growing demand for our services. By choosing to support Lutheran Care, you are helping ensure that people facing hardship can access care, compassion, and opportunity both today and into the future. Your decision directly empowers vulnerable people to change lives, improve wellbeing, and help them reach their full potential.



*We support
vulnerable
people through
tough times*

Emergency Relief



At Lutheran Care, our Emergency Relief program exists because of people like you.

Every day, generous donors help us reach individuals and families who are facing overwhelming hardship — often at a moment when they feel they have nowhere else to turn. No matter the size of your gift, your support creates a lasting legacy that helps keep food on the table, the power connected, and dignity intact for people in crisis. It helps parents protect their children, families stay safe from harm, and individuals find the stability they need to move toward a better future.

Lutheran Care's Emergency Relief program provides immediate, compassionate support to people during their most vulnerable moments. Families and individuals can access free crisis assistance including:

- food parcels with fresh bread, milk, meat, and long-life staples
- nappies
- toiletries
- clothing, blankets and linen.

We also provide:

- fuel and supermarket vouchers, op-shop vouchers
- assistance with essential bills or transport
- referrals into other Lutheran Care services such as
 - financial counselling
 - personal and relationship counselling
 - homelessness support.

Today, the cost-of-living crisis has pushed many people to breaking point. Basic necessities that were once manageable are now out of reach for too many households. Utility costs have soared, and a severe shortage of affordable housing has left more individuals and families facing housing insecurity or homelessness. As a result, more people are experiencing crisis, including many who have never needed help before.

The demand for Emergency Relief continues to grow each year. Since the 2022 financial year alone, the number of **people seeking support continued to grow by more than 150%** in 2024-2025 financial year. We are seeing a significant rise in first-time clients, alongside families who must return repeatedly as pressures continue to mount. This growing need means that demand now far exceeds the funding available for the program.

In some heartbreaking instances, we have had to turn people away — not because the need is not real, but because resources are limited.

This is why your support matters so deeply. Leaving a Gift in your Will is a powerful way to ensure Lutheran Care can continue to be there for those who need help the most. Your legacy can provide compassion, dignity and hope — not just for today, but for generations to come.

At a time when vulnerability in our community is increasing, this support has never been more needed.

Emergency Relief at a glance in 2025

- 2,141 families supported
- 4,642 appointments delivered (*≈ 90 families per week*)
- 45% of clients accessed support for the first time

Gina's Story



Use the QR code to hear Gina tell her story in her own words.

When Gina first walked through the doors of Lutheran Care, she was exhausted.

She and her two children had fled an unsafe home and were sleeping wherever they could – sometimes in a car, sometimes out in the open. When she finally sat down and began to tell her story, the words poured out. So did the tears. For the first time in a long time, someone listened.

Because of the generosity of Lutheran Care supporters, help was immediate. Lutheran Care was able to provide Gina and her children with a tent and bedding – simple things, but life-changing in that moment. It meant shelter. It meant warmth. It meant a small measure of safety during an incredibly unstable time.

In the weeks that followed, Lutheran Care provided emergency relief groceries and vouchers on numerous occasions, helping Gina stretch every dollar while she worked to stabilise her situation. Just as importantly, she received ongoing support – a friendly ear, practical advice, and encouragement when everything felt overwhelming.

Through this support, Gina began exploring longer-term options. With

guidance from Lutheran Care, she moved into a small cabin at a local caravan park and secured employment.

She still remembers the first night there – and the moment she poured her children's Lego out onto the carpeted floor. When they were homeless, the pieces would disappear into the grass and dirt. In the cabin, they stayed where they fell. Her children could simply play.

Watching them build, Gina felt something she hadn't felt in months: Relief. Hope.

Life is looking much brighter for Gina.

Today, Gina is rebuilding her life with strength and determination. She has even returned with her children to volunteer at Lutheran Care, wanting the kids to understand gratitude and the importance of community.

Stories like Gina's are possible because of Lutheran Care supporters. Their generosity ensures families in crisis receive not only practical help – like tents, bedding and groceries – but also compassion, stability and a pathway forward.



You can help by becoming a Lutheran Care Changing Lives Champion

After you have provided for the people you love, choosing to leave a Gift in your Will to Lutheran Care is a meaningful way to continue caring for others well into the future. It is a decision made with thoughtfulness and generosity, and one that can create a lasting, positive impact for vulnerable individuals and families; not just today, but for generations to come.

We understand that decisions about your Will are deeply personal, and we encourage you to take the time to talk through your wishes with your family and those close to you.

We would like to gently acknowledge the legacy of those who choose to include Lutheran Care in their Will, and therefore invite you to become a **Changing Lives Champion**. This is not about recognition or fanfare — it is simply our way of saying thank you, and of welcoming you more closely into the Lutheran Care community. Changing Lives Champions are a small and special group of supporters who have shown enduring care for our work and the people we serve. As a Champion, you will be invited

to occasional, intimate gatherings and kept connected through updates, so you can see the difference your generosity continues to make. Each Champion also receives a small golden pin, a quiet symbol of belonging, which we invite you to wear if you wish, as a reflection of the important role you play within the Lutheran Care family.

We are profoundly grateful for the support you already give. Your kindness directly helps vulnerable individuals and families across South Australia and the Northern Territory find stability, dignity and hope.

We value you deeply and look forward to continuing this journey together, connected by compassion and a shared commitment to care for those who need it most.

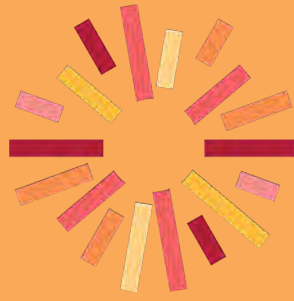
Our Changing Lives Champions are an exclusive group of Lutheran Care supporters who have generously supported us over many years.

To chat about this program or any aspect of our work, we warmly invite you to get in touch with Donor Relations Officer, Paola Mavrogiannis:

 pmavrogiannis@lutherancare.org.au

 0411 678 884

Important information for your Solicitor



LUTHERAN CARE

Our organisation details

Name: Lutheran Care (registered as Lutheran Community Care Incorporated)

ABN: 26 735 070 692

Registered address: Level 1, 219 Main North Road Sefton Park SA 5083

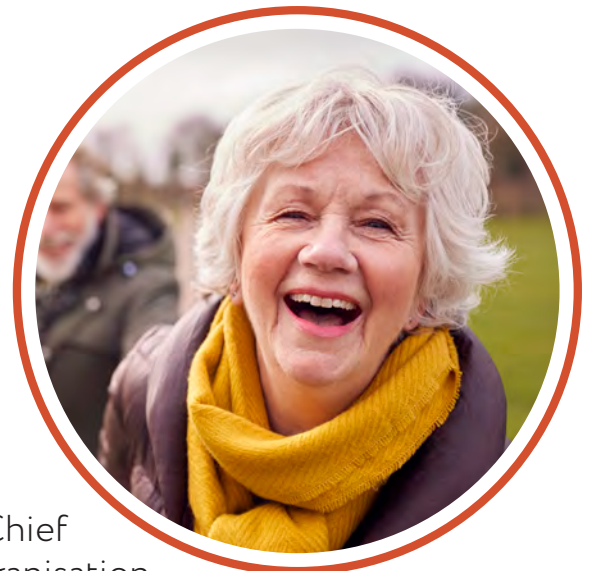
Suggested wording for your Will

"I, [your name], give to Lutheran Community Care Incorporated (ABN 26 735 070 692)

the rest and residue of my Estate; or

- a) per cent of my Estate; or
- b) per cent of the residue of my Estate; or
- c) the sum of \$.

Free of all duties and testamentary expenses for its general purposes and I direct that the receipt of the Chief Executive Officer or other proper officer of that organisation shall be sufficient discharge to my executor who shall not be bound to see the application of my gift."



NEXT STEPS

1. Discuss your decision with your family and loved ones. This will ensure that they understand and support your decision.
2. Contact Lutheran Care's Donor Relations Officer. Our team is here to answer any questions you may have.
3. Contact your legal advisor to discuss your intentions. This page includes information your lawyer will need should you wish to go ahead with leaving a Gift.
4. Fill in and return the enclosed form with your 'non binding' intentions to leave a Gift to Lutheran Care.



**LUTHERAN
CARE**

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lutherancare.org.au



Lutheran Care



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